



PRIVACY STATEMENT

LASOO VOICE APP

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TABLE OF CONTENTS

PRIVACY STATEMENT

WHAT IS YOUR PERSONAL INFORMATION?

WHAT DO WE COLLECT?

COLLECTION, USE AND DISCLOSURE

SECURITY

CONSENT

CONTACT US

PRIVACY STATEMENT

In this Privacy Statement, a reference to “Salmat”, “we”, “our” or “us” includes Lasoo Pty Limited (ABN 13 091 456 567) as a subsidiary of Salmat Limited ACN 002 724 638 and its current and future related bodies corporate and affiliates. “You” or “your” refer to the person or persons giving this consent. Described below are the terms and conditions specifically relating to your use of the Lasoo application (“Application”). Please read this information carefully. If you proceed with the use of the Application, you will be deemed to have agreed to these terms and conditions.

Your privacy is important to us and your personal information will only be used as detailed in this Privacy Statement and in accordance with our Privacy Policy, available at www.salmat.com.au.

WHAT IS YOUR PERSONAL INFORMATION?

When used in this Privacy Statement, the term “personal information” has the meaning given to it in the Privacy Act 1988 (Cth). In general terms, “personal information” means any information about an identifiable individual, including an individual’s name, address, telephone number, email address, credit card details, account number, and profession or occupation. If the information we collect personally identifies you, or you are reasonably identifiable from it, the information will be considered personal information.

WHAT DO WE COLLECT?

Information and data collected from you during your use of the Application may include:

- a text transcription of your voice responses;
- information regarding how you use and interact with the Application;
- approximate location information (postcode); and
- other information such as device type, and access dates and times.

COLLECTION, USE AND DISCLOSURE

Whilst Salmat does not intend to collect, use or disclose any personal information obtained through your use of the Application, the Application may record data from which you could be personally identified, including personal information spoken by you or captured in background conversations and converted into text transcriptions during your interaction with the Application.

Salmat will take reasonable steps to de-identify any personal information collected in connection with your use of the Application. Any personal information inadvertently captured by Salmat which cannot reasonably be de-identified or destroyed, including in text transcriptions, may only be disclosed:

- to Salmat personnel for the purposes of assessing the performance of the application and improving its operation (including to personnel located in Australia, New Zealand, Philippines, Hong Kong and Sri Lanka);
- to comply with any law, rule, regulation, lawful and binding determination, decision or direction of a regulator, or in co-operation with any governmental authority of any country (or political sub-division of a country); and
- to our data hosting and other trusted IT service providers, expressly covered in our Privacy Policy, including those entities based overseas.

SECURITY

We take reasonable steps to ensure your usage data and information is protected from misuse, loss and from unauthorised access, modification or disclosure. We may hold your information in either electronic or hard copy form. As our Application is linked to the internet, and the internet is inherently insecure, we cannot provide any assurance regarding the security of transmission of information you communicate to us online. We also cannot guarantee that the information you supply will not be intercepted while being transmitted over the internet. Accordingly, any personal information or other information which you transmit to us online is transmitted at your own risk.

CONSENT

You give us your consent to collect, use and store your usage data or information provided in connection with the Application, in accordance with this Privacy Statement. If this consent is not provided to us, you will not be able to use the Application.

CONTACT US

If you have any queries, concerns or other questions regarding Salmat's collection of your personal information, you may contact our Privacy Officer for help by calling +61 2 9928 6500 (within Australian business hours) or emailing privacy@salmat.com.au.